

HOUSE RULES ART HOTEL AHLEN

Dear Guests,

To ensure your stay at our hotel is as pleasant as possible, we kindly ask you to observe the following house rules and to pass them on to all your fellow travelers.

Reception:

Our reception is staffed daily from 6:30 AM to 2:30 PM.

Breakfast:

The breakfast buffet is available daily from 7:00 AM to 10:00 AM on weekdays and from 8:00 AM to 10:00 AM on weekends. Please be aware that there may be a high volume of guests during peak times on weekdays between 7:30 AM and 8:30 AM, and you might experience short waiting times. No food or drinks from the buffet may be taken away unless explicitly permitted by the hotel.

Rooms:

On the day of arrival, rooms are available from 3:00 PM. On the day of departure, rooms must be vacated by 10:00 AM unless otherwise agreed. Each room is provided in a cleaned state. The room inventory and furnishings have been checked for completeness and functionality prior to your arrival. The use of portable stoves, camping burners, gas grills, or similar camping items is strictly prohibited. The preparation of food in the rooms or within the building is also strictly prohibited. Should anything break during your stay, please inform us immediately. Smoking is strictly prohibited throughout the entire Art Hotel building, including in the rooms. If violated, the hotel will charge a fee of €200. A designated smoking area is located at the back exit on the ground floor, accessible only with a hotel card. We also reserve the right to claim higher damages if, for example, the hotel incurs a fire service charge or if a fire damage caused by unauthorized smoking occurs. Weapons of any kind, as well as the possession and use of illegal drugs, are prohibited.

Payment:

Your booking must be paid in advance by credit or debit card. You can conveniently pay before arrival or directly at the hotel kiosk, avoiding waiting times at the reception. Our hotel operates on a cashless basis. Please pay for any drinks or snacks taken from the lounge area upon departure.

Quiet Hours, Order, and Security:

Guests are expected to behave in a manner that does not violate German law at any time. Guests must also follow the instructions of the staff. Unwanted intimacy, aggressive behavior, and racism are not tolerated. Quiet hours are from 10:00 PM. Noise is to be avoided in all rooms, hallways, and outdoor areas. Disregard for quiet hours may result in immediate eviction. The hotel expects respectful behavior towards other guests, residents, and staff. Leaning out of windows, sitting on window sills, throwing objects from windows, and shouting out of windows is not allowed. Nightly inspections are conducted by the hotel. Access to the hotel is possible at all times. Publicly marked areas are under video surveillance for security. Visitors are only allowed into rooms after prior registration at the reception. Staff may deny access on a case-by-case basis. Overnight stays or use of rooms by

unregistered individuals are generally prohibited. We disclaim any liability for loss of luggage and/or valuables. The safekeeping of personal items is solely the guest's responsibility. If damage or loss is found after departure, we are entitled to charge you for these damages. Serious violations of house rules or disregard of staff instructions can result in immediate eviction. Refunds for already paid services are excluded. Theft and intentional property damage will be reported to the authorities, and a ban on entry will be imposed. Any compensation for damages must be paid by the guest immediately.

Pets/Dogs:

The accommodation of pets is conditionally allowed. After prior arrangement and an additional fee of €15 per day per pet, we will decide on a case-by-case basis whether your pet can stay in your booked room.

Parking:

Our guests have access to an underground garage for a fee of €8 per day. We cannot guarantee a parking space. There are free parking spaces available in the immediate vicinity. Please note that no safekeeping contract is established. The hotel is not liable for damage to or loss of parked vehicles and their contents. The underground garage has two charging stations.

In Case of Emergency:

A loud alarm signal will sound in case of a fire alarm. If this occurs, you are not allowed to return to your rooms. Please take only your shoes, jacket, and valuables with you. Exit the hotel as quickly as possible using the designated escape routes and do not use the elevator. Emergency exits are clearly marked. Evacuation plans are available in the hotel rooms.

Miscellaneous:

The hotel's General Terms and Conditions (AGBs) apply and are available for review at www.chagall-ahlen.de or can be inquired at the reception. Serious violations of house rules, General Terms and Conditions, and disregard of staff instructions may lead to eviction. Refunds for already paid services are excluded.

Thank you for your attention and for observing these house rules. Should you have any further questions about your stay, we are always happy to assist.

Best regards,
Uwe Rahenbrock / Owner
Art Hotel Ahlen

If you need this translation in a PDF format, you can use a PDF editing tool to create it. If you need any more help, let me know!